HEXAGON RDS re-installation Instructions:

Be sure that you are logged into your computer with local administrative rights. (If not work with your IT department to be logged into the computer with local administrative rights.)

Disconnect the Romer Arm from the computer.

Disconnect any USB keys that enable inspection software to run.

- Browse to the folder: C:\Users\Public\Documents\Romer\RDS\Tools\Scripts and run all of the stop scripts that in this folder. Depending on the version of RDS that may be only two stop scripts.

RDSToolBox – Stop.cmd

RDSService – Stop.cmd

RDSAgent – Stop.cmd

- Open Windows Control Panel – Programs – Programs and Features then un-install the RDS software.
- Browse to the folder: C:\Users\Public\Documents and delete the "Romer" folder.
- Browse to the folder: C:\Program Files (x86) and delete the RDS folder if it is not already deleted.
- Open the Registry Editor and delete the following keys
    - HKEY_CURRENT_USER\Software\Romer\RDSToolBox
    - HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432Node\Romer\RDS
    - HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432Node\Romer\RDSToolBox
    - Close Registry Editor
- Restart the computer and install the RDS software.
- After RDS is installed, connect the Romer Arm to the computer allowing the computer to recognize the arm and load its device driver if necessary.
- Open RDS Control Panel and then select the Connection tab, select the Instrument Type and Link Type Arm and the Feature Pack or Control Pack. Click Save.
- If you have an Absolute Arm with a laser scanner you may have to apply an IP address to the Ethernet or Wifi interface depending on the type of Feature Pack or Control Pack your Arm has. Newer HEXAGON scan arms will send the IP address to the Pack, so the Ethernet adapter should be set to DHCP in that case.